

Information for Impact

Start of Block: Cover Page

Q1 SURVEY: WHAT INFORMATION DO INTERNATIONAL STUDENTS NEED TO AVOID PROBLEMS IN ACCOMMODATION AND WORK IN AUSTRALIA?

Our names are Laurie Berg (an academic at UTS, Sydney), and Bassina Farbenblum (an academic at UNSW, Sydney).

We would love to hear from you if you are an international student in Australia. The survey should take around 10 minutes.

The survey is anonymous and voluntary. We do not ask your name and we will not know if you do not do the survey.

Why are we asking these questions and what is the benefit for you?

Research has shown that some employers and accommodation providers take advantage of international students. International students often suffer poor working or living conditions in silence. Your response to this survey will help universities, colleges and others improve the information and services provided to international students so they can avoid these situations or seek help when they happen.

If you complete the survey, you can enter a prize draw to win a \$500 Coles Myer voucher or one of 10 \$100 Coles Myer vouchers. The prizes will be drawn 15 June 2019, and the winners will be notified by SMS.

Anonymous and confidential

Your responses to the survey will be anonymous and confidential. If you enter the prize draw we will ask for your phone number to tell you if you win. Your phone number will be completely separate to the survey - we will not be able to connect your phone number to your survey responses. If you feel uncomfortable or upset while participating in the research you can stop at any time. At the end of the survey there is a list of support services you can contact for help. The findings of the survey will be published in a report on the Migrant Worker Justice Initiative website [www.mwji.org] and in research publications. No participant will be identified in any publication. If you have any questions about the research please contact Bassina (b.farbenblum@unsw.edu.au) or Laurie (laurie.berg@uts.edu.au). If you would like to talk to someone who is not connected with the research or have a complaint please contact the Research Ethics Officer (02 9385 6222; humanethics@unsw.edu.au) and quote reference HC15861.

If you understand the information above and agree to participate in the survey please click the button below.

End of Block: Cover Page

Start of Block: Common Questions



Q2

This survey is open to anyone over 16 who is an international student in Australia.

Are you currently studying in Australia on a student visa or other temporary visa?

Yes (1)

No (2)

Page Break



Q3

How old are you?

▼ 14 (1) ... 30+ (18)

Q4 What is your nationality?

▼ Afghanistan (1) ... Zimbabwe (195)

Q5 What is your gender?

- Male (1)
 - Female (2)
 - Other (3)
-

Q5a How would you rate your English language ability?

- Very good (1)
 - Good (2)
 - Fair (3)
 - Poor (4)
 - Very poor (5)
-

Page Break

Q6 In what year did you arrive in Australia?

▼ 2019 (1) ... Before 2010 (11)

Q7 What is the name of the education institution where you first studied in Australia?

Q8 What was the first course you were enrolled in?

Q9 What was your visa when you first studied in Australia?

- Student visa (1)
- Working Holiday or Work and Holiday visa (2)
- Other. Please specify in the box below (3)

Page Break



Q10 Where did you live in your first accommodation as an international student? (not including somewhere you stayed temporarily on arrival). First, choose a state

▼ NSW (1) ... NT (8)

Q11 And type the name of suburb (e.g. Kensington)

Q12 How long do you plan to stay in Australia in total?

- 0-3 months (1)
- 4-6 months (2)
- 7-12 months (3)
- 13-18 months (4)
- 19-24 months (5)
- More than 2 years (6)

Page Break

Q13 Have you worked in a paid job in Australia?

Yes (1)

No (2)

End of Block: Common Questions

Start of Block: 1A: Accommodation



Q14

The next questions focus on information you received and your experiences related to accommodation in Australia.

What was your first accommodation in Australia? (not including somewhere you stayed temporarily on arrival)

- University housing (residential college) (1)
 - Commercial student accommodation (e.g. Urban Nest, Iglu) (2)
 - Share house (renting a room in a private house or apartment shared with other tenants) (3)
 - Boarding house (renting a bed in a house with rules you must obey) (4)
 - Private rental (signing own lease with owner or real estate agent) (5)
 - Homestay (6)
 - A friend/family in Australia (7)
 - Other (8) _____
-

Q15 When did you organise this accommodation?

- From my home country before I came to Australia (1)
 - After I arrived in Australia (2)
-

Display This Question:

If Q15 = From my home country before I came to Australia



Q15a Why did you arrange your accommodation before you came to Australia? *(You may select more than one response)*

- I did not know where to stay while I looked for housing (1)
- Temporary accommodation was too expensive (2)
- I was nervous about not having my accommodation organised in advance (3)
- My parents wanted my accommodation to be organised in advance (4)
- A company told me they could organise my accommodation for me in advance (5)
- I wanted to stay in university housing (6)
- I did not want to move again soon after I arrived (8)
- Other (7) _____



Q16 How did you find this accommodation?

- Through my university or college (1)
- Australian property website (e.g. domain.com.au, realestate.com.au) (2)
- Social media (e.g. Facebook, Instagram, WeChat, Weibo, WhatsApp) (3)
- An informal website for house shares and flatmates (e.g. Gumtree, Flatmates, Yeeyi) (4)
- My education agent (5)
- A company that organises international students' accommodation before they come to Australia (6)
- Through friends or family connections (7)
- A real estate agent (8)
- Other (9) _____

Display This Question:

If Q16 = Social media (e.g. Facebook, Instagram, WeChat, Weibo, WhatsApp)

Q16a Which social media platform?

- Facebook (1)
 - Instagram (2)
 - WeChat (3)
 - Weibo (4)
 - LinkedIn (5)
 - WhatsApp (6)
 - Other (7) _____
-

Display This Question:

If Q16 = An informal website for house shares and flatmates (e.g. Gumtree, Flatmates, Yeeyi)

Q16b Which website?

Gumtree (1)

Flatmates.com.au (2)

Yeeyi.com (3)

6park (4)

Other (5) _____

Page Break

Q17 Did you move to other accommodation during your stay in Australia?

Yes (1)

No (2)

Display This Question:

If Q17 = Yes

Q17a After how many months?

▼ 0-1 (1) ... 13+ (13)

Page Break

Q18 Have you experienced any of the following problems in your accommodation in Australia?
 (You can select more than one of these problems. You can select 'first accommodation' and
 'second or later accommodation' if both apply)

	Yes, in my first accommodation (1)	Yes, in my second or later accommodation (2)
I paid for accommodation that did not exist (1)	<input type="checkbox"/>	<input type="checkbox"/>
The accommodation was different to what was described (2)	<input type="checkbox"/>	<input type="checkbox"/>
I was told the accommodation was not ready and I had to stay somewhere else (3)	<input type="checkbox"/>	<input type="checkbox"/>
The landlord made me pay a lot of money upfront (e.g. overcharged bond, large fees to secure the place, or many weeks rent in advance) (4)	<input type="checkbox"/>	<input type="checkbox"/>
I did not get a receipt for money I paid in cash (5)	<input type="checkbox"/>	<input type="checkbox"/>
The landlord would not give some or all of my bond back (6)	<input type="checkbox"/>	<input type="checkbox"/>
I was sexually harassed by my landlord or other tenants (7)	<input type="checkbox"/>	<input type="checkbox"/>
I was intimidated or harassed in other ways by my landlord or other tenants (8)	<input type="checkbox"/>	<input type="checkbox"/>
The accommodation was unsafe or not fit to live in (9)	<input type="checkbox"/>	<input type="checkbox"/>
The landlord would not make repairs (10)	<input type="checkbox"/>	<input type="checkbox"/>
The landlord moved extra people into my accommodation and I had not agreed to this (11)	<input type="checkbox"/>	<input type="checkbox"/>

The accommodation was overcrowded (12)

The landlord suddenly increased the rent in the middle of the rental period (13)

I was unfairly evicted (made to leave the accommodation before the end of the lease) (14)

The landlord did not give me their correct contact information (15)

I was on the lease and became responsible for other subtenants (16)

Other (17)

Q112 If you have not selected any of these, this means you have not had any problems with your accommodation in Australia. If so, please continue to the next question.

Page Break

Display This Question:

If Q18 [Yes, in my first accommodation] (Count) >= 1

Or Q18 [Yes, in my second or later accommodation] (Count) >= 1

Q18a Did you try to get information or help for any of these problems?

No (1)

Yes (2)

Display This Question:

If Q18a = No



Q18ai Why did you not try to get information or help? (*you may select more than one response*)

- I didn't know where to go for information or help (1)
- It felt like too much work or too hard (2)
- My English wasn't good enough (3)
- I didn't want to lose my accommodation (4)
- I didn't want problems that might affect my visa (5)
- I didn't think having information or help would change anything (6)
- I was afraid of my landlord (7)
- I didn't want to make trouble for my landlord (8)
- The problem with my accommodation wasn't that important to me (9)
- I'm going home soon (10)
- Many people around me had similar problems and they weren't doing anything about it (11)
- Other (12) _____

Display This Question:

If Q18 [Yes, in my first accommodation] (Count) = 0

And Q18 [Yes, in my second or later accommodation] (Count) = 0

Q19 Have you received information on what to expect and how to avoid problems when renting accommodation in Australia?

No (1)

Yes (2)

Display This Question:

If Q19 = Yes



Q19a Where did you receive this information from? *(you may select more than one response)*

My university or college (1)

An Australian government agency or website (2)

My education agent (3)

Social media (e.g. Facebook, Instagram, WeChat, Weibo, WhatsApp) (4)

A legal service (5)

International student guide - eg Insider Guides, Studies in Australia (6)

A friend (7)

Other (8) _____

Display This Question:

If Q19a = Social media (e.g. Facebook, Instagram, WeChat, Weibo, WhatsApp)

Q19ai Which social media platform? *(you may select more than one response)*

- Facebook (1)
- Instagram (2)
- WeChat (3)
- Weibo (4)
- LinkedIn (5)
- WhatsApp (6)
- Other (7) _____

Display This Question:

If Q19 = Yes

Q19b When did you receive information on what to expect and how to avoid problems when renting accommodation in Australia? *(you may select more than one response)*

- Before I came to Australia (1)
- When I rented accommodation (2)
- At orientation (3)
- In my first month in Australia (4)
- Later in my first year (5)
- In my second or later years (6)

Display This Question:

If Q19 = Yes



Q19c What form(s) did the information take? *(you may select more than one response)*

- Printed materials (1)
- Email (2)
- Social media (e.g. Facebook, Instagram, WeChat, Weibo, WhatsApp) (3)
- Event in person (4)
- Meeting with an adviser (5)
- Talking with friends (6)
- Other (7) _____

Display This Question:

If Q19 = Yes

Q19d Did the material help you make decisions about your accommodation or avoiding problems?

- Yes (1)
 - No (2)
 - I did not look at the material (3)
-

Display This Question:

If Q18a = Yes



Q20 Where did you try to get information or help? *(you may select more than one response)*

- Talking with friends (1)
- Someone at my university or college (2)
- My education agent (3)
- Social media (e.g. Facebook, Instagram, WeChat, Weibo, WhatsApp) (4)
- Searching online (5)
- A student group (e.g. international student association, CISA) (6)
- A community or religious group (7)
- A legal service (8)
- An Australian government agency or website (9)
- My consulate (10)
- Other (11) _____

Display This Question:

If Q20 = Someone at my university or college



Q20b Who did you contact at your university or college? *(you may select more than one response)*

- A student support officer (1)
- A legal service (2)
- A teacher (3)
- A student group (eg international student association) (4)
- Another student (5)
- Other (6) _____

Display This Question:

If Q20 = Social media (e.g. Facebook, Instagram, WeChat, Weibo, WhatsApp)

Q20c Which social media platform? *(you may select more than one response)*

- Facebook (1)
- Instagram (2)
- WeChat (3)
- Weibo (4)
- LinkedIn (5)
- WhatsApp (6)
- Other (7) _____

Display This Question:

If Q20 = Searching online

Q20d Which websites did you look at?

End of Block: 1A: Accommodation

Start of Block: 1A Loop

Display This Question:

If Q20 = Talking with friends

Q20aa How helpful was the information from talking with friends?

- Very helpful (1)
- Somewhat helpful (2)
- Not helpful (3)

Display This Question:

If Q20 = Someone at my university or college

Q20ab How helpful was the information from someone at your university or college?

- Very helpful (1)
- Somewhat helpful (2)
- Not helpful (3)

Display This Question:

If Q20 = My education agent

Q20ac How helpful was the information from your education agent?

- Very helpful (1)
 - Somewhat helpful (2)
 - Not helpful (3)
-

Display This Question:

If Q20 = Social media (e.g. Facebook, Instagram, WeChat, Weibo, WhatsApp)

Q20ad How helpful was the information from social media?

- Very helpful (1)
 - Somewhat helpful (2)
 - Not helpful (3)
-

Display This Question:

If Q20 = Searching online

Q20ae How helpful was the information you found online?

- Very helpful (1)
 - Somewhat helpful (2)
 - Not helpful (3)
-

Display This Question:

If Q20 = A student group (e.g. international student association, CISA)

Q20af How helpful was the information from the student group?

- Very helpful (1)
 - Somewhat helpful (2)
 - Not helpful (3)
-

Display This Question:

If Q20 = A community or religious group

Q20ag How helpful was the information from the community or religious group?

- Very helpful (1)
 - Somewhat helpful (2)
 - Not helpful (3)
-

Display This Question:

If Q20 = A legal service

Q20ah How helpful was the information from the legal service?

- Very helpful (1)
 - Somewhat helpful (2)
 - Not helpful (3)
-

Display This Question:

If Q20 = An Australian government agency or website

Q20ai How helpful was the information from the government?

- Very helpful (1)
 - Somewhat helpful (2)
 - Not helpful (3)
-

Display This Question:

If Q20 = My consulate

Q20aj How helpful was the information from your consulate?

- Very helpful (1)
 - Somewhat helpful (2)
 - Not helpful (3)
-

Display This Question:

If Q20 = Other

Q20ak How helpful was the information from the other source you identified?

- Very helpful (1)
- Somewhat helpful (2)
- Not helpful (3)

End of Block: 1A Loop

Start of Block: 1A_part 2

Display This Question:

If Q18 [Yes, in my first accommodation] (Count) >= 1

Or Q18 [Yes, in my second or later accommodation] (Count) >= 1



Q21 Is there any information that could have helped you to avoid any of the problems you had with your accommodation or deal with them better?

No - information couldn't have helped (1)

Yes (2) _____

Page Break _____

Q22 This section is on how international students would like to receive information and get help At what stage do you think international students need information on what to expect and how to avoid problems when renting accommodation in Australia? (*you may select more than one response*)

- Before leaving home (1)
- In the first few weeks after arrival (2)
- Around 6 months after arrival (3)
- Around a year after arrival (4)
- Other (5) _____
- International students do not need further information (6)

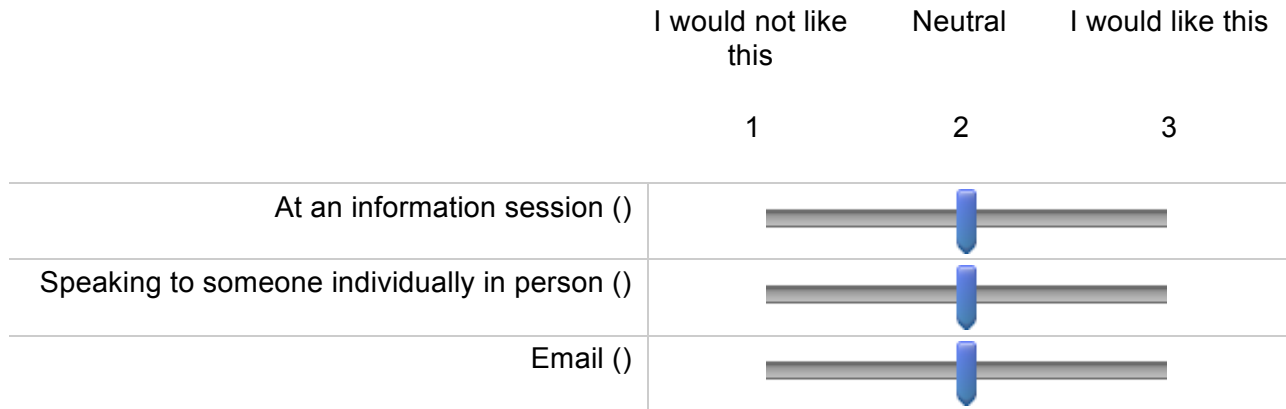


Q23 If the Australian government produced good information for international students on accommodation issues, where would you like to receive this information from? *(you may select more than one response)*

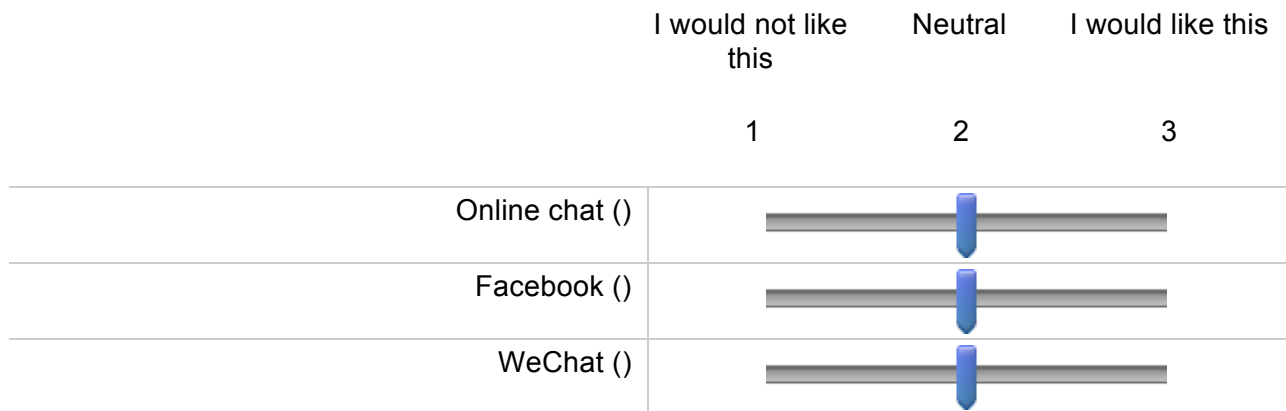
- My university or college (1)
- Directly from an Australian government agency or website (2)
- My education agent (3)
- My consulate (4)
- Social media (e.g. Facebook, Instagram, WeChat, Weibo, WhatsApp) (5)
- A student group (eg international student association) (6)
- A legal service (7)
- A community or religious group (8)
- Other (9) _____
- I would prefer the information not be produced by the Australian government. Which organisation should produce it? (10)



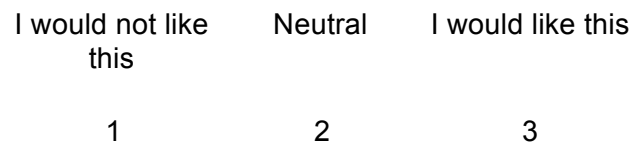
Q24 Please rate each of these possible ways you could receive information on accommodation in Australia






Q110 .






Q111 Click to write the question text



Instagram ()	
WhatsApp ()	
Text on website ()	



Q113 Click to write the question text

	I would not like this	Neutral	I would like this
	1	2	3
Short videos on website, shared via social media ()			
Podcast ()			
Other. Please specify ()			

Page Break

Q25 Would you be more likely to read, watch or listen to this material if it was delivered by another international student?

- Yes - Much more likely (1)
 - Yes - Somewhat more likely (2)
 - It doesn't make a difference (3)
 - No - Somewhat less likely (4)
 - No - Much less likely (5)
-

Q26 Would you be more likely to read, watch or listen to this material if it was in your own language?

- Yes - Much more likely (1)
 - Yes - Somewhat more likely (2)
 - It doesn't make a difference (3)
 - No - Somewhat less likely (4)
 - No - Much less likely (5)
-

Page Break



Q27 What would make you more likely to contact a free, confidential service for advice on accommodation in Australia? *(Please select the three most important to you.)*

- Person helping is an international student (3)
- Person helping speaks my language (4)
- Free interpreters (5)
- Short wait time to get help (6)
- Close to my home or university or college (7)
- Knowing someone else who used the service (8)
- Ability to get advice by phone (9)
- Ability to get advice by online chat (10)
- Ability to see someone in person (11)
- Other (12) _____

Page Break

Q28 Would you be more likely to seek help for any accommodation problems if one of these options were available to you? *(you may select more than one response)*

- A service for international students at my university or college (1)
- A government-run hub for international students in my city (2)
- Neither of these (3)
- Other (4) _____

End of Block: 1A_part 2

Start of Block: Accommodation Quiz

Q28a We'd like to know what international students know about their legal rights and how to deal with problems with accommodation in Australia. We will give you the correct information after each question.

The information here is general - you should always get legal advice about your particular situation.

Can your visa be cancelled if you don't pay rent or break a tenancy agreement?

- Yes (8)
- No (9)
- Don't know (10)

Page Break _____

Q28ai No. *Your tenancy is not related to your visa.*

Page Break

Q28b How much money can a landlord generally require a private tenant to pay as a refundable security deposit (a 'bond')?

- 4 weeks of rent (1)
- 6 weeks of rent (2)
- 8 weeks of rent (3)
- The landlord can decide (4)
- Don't know (5)

Page Break

Q28bi In most states of Australia, tenants may be asked to pay a refundable security deposit, known as a bond, which is generally limited to 4 weeks of rent. This does not necessarily apply to housing on campus and boarding houses.

Page Break

Q28c How much rent can a landlord require a private tenant to pay in advance, on top of the bond or security deposit?

- The landlord can decide (1)
- 1 week (2)
- 2 weeks (3)
- One rental period (4)
- None (5)
- Don't know (6)

Page Break

Q28ci In NSW and most other states of Australia, 'rent in advance' is limited to 2 weeks. This does not necessarily apply to housing on campus and boarding houses.

Page Break

Q28d If you are a tenant and your landlord sends you a 'notice of termination', is it legal for you to stay in the premises after the day it asks you to leave?

- Yes (1)
- No (2)
- Don't know (3)

Page Break

Q28di Yes. You are allowed to stay until the landlord gets an order from a court or tribunal and gets the police to evict you.

Page Break

Q74 You have completed the survey! Thank you very much for your time and help with this research.

For further information on accommodation visit <https://www.tenants.org.au> (NSW) or <https://imcl.org.au/our-services/community-legal-education/international-students> (Victoria).

If you need assistance in NSW, we recommend you contact the following agencies:

For social work services:

the Salvation Army Safe House for Trafficked Women, phone +61 2 9211-5794.

For legal or immigration advice:

Anti-Slavery Australia, phone +61 2 9514-9660.

For employment advice:

Fair Work Ombudsman, phone 13-13-94

Redfern Legal Centre, phone +61 2 9698 7645.

For housing:

Kingsford Legal Centre, phone - +61 2 9385 9566

Redfern Legal Centre, phone - +61 2 9698 7645

Eastern Area Tenants Service, phone - +61 2 9386 9147

Tenants Union NSW, phone -+61 2 8117 3700

Similar services are available in other states.

Click below to leave your phone number to enter the draw for the prize. Your phone number will be stored separately and we will not be able to connect it with your survey responses.

End of Block: Accommodation Quiz

Start of Block: 1B: Work

Display This Question:

If Q13 = Yes

Q29 The next questions focus on information you received and your experiences related to work in Australia What is the lowest hourly wage you have been paid in a job in Australia?

▼ \$0 (1) ... \$45+ (46)

Display This Question:

If Q13 = Yes

Q30 How old were you when you were paid that wage?

▼ 14 (1) ... 30+ (18)

Display This Question:

If Q13 = Yes

Q30a Have you worked on a university campus?

Yes (1)

No (2)

Display This Question:

If Q30a = Yes

Q30b What type of job?

- Retail job in a food outlet (1)
- Retail job in other services (e.g. newsagent, book shop) (2)
- Research or teaching assistant (3)
- Administrative job (4)
- Other (5) _____

Display This Question:

If Q30a = Yes

Q30c What is the lowest hourly wage you were paid in that job on campus?

▼ \$0 (1) ... \$45+ (46)

Display This Question:

If Q30a = Yes

Q30d How old were you when you were paid that wage?

▼ 14 (1) ... 30+ (18)

Display This Question:

If Q30a = Yes

Q30e The next questions are about any job you have had during your time in Australia (not only your university job)

Page Break _____

Display This Question:

If Q13 = Yes



Q31 Which of these problems have you experienced at work in Australia? (*you may select more than one response*)

- Paid less than I was owed (1)
- Not paid at all for a period (2)
- Accident or injury (3)
- Sexual harassment by supervisor or co-worker (4)
- I was paid in cash and did not receive payslips (5)
- My employer forced me to pay back some of my wages in cash (6)
- Lost my job because I complained (7)
- Made to work very long hours (8)
- I could not take the leave I was owed (9)
- I was not paid superannuation (10)
- I have not experienced any of these problems at work (11)

Display This Question:

If Q31 != I have not experienced any of these problems at work

And Q13 = Yes

Q31a Did you try to get information or help for any of these problems or another problem at work?

No (1)

Yes (2)

Display This Question:

If Q31a = No



Q31ai Why did you not try to get information or help? (*you may select more than one response*)

- I didn't know where to go for information or help (1)
- It felt like too much work or too hard (2)
- My English wasn't good enough (3)
- I didn't want to lose my job (4)
- I didn't want problems that might affect my visa (5)
- I didn't think having information or help would change anything (6)
- I didn't want to make trouble for my employer (7)
- The problem at work wasn't that important to me (8)
- I'm going home soon (9)
- Many people around me have the same problems and they're not doing anything about it (10)
- Other (11) _____

Display This Question:

If Q31 = I have not experienced any of these problems at work

Q32 Have you ever received information about your legal rights at work and how to deal with problems at work in Australia?

- No (1)
- Yes (2)

Display This Question:

If Q13 = No

Q32i The next questions focus on information you received and your experiences related to work in Australia

Have you ever received information about your legal rights at work and how to deal with problems at work in Australia?

No (1)

Yes (2)

Display This Question:

If Q32 = Yes

Or Q32i = Yes

Q32a Who did you receive this information from? (*you may select more than one response*)

My employer (1)

My university or college (2)

The Fair Work Ombudsman (3)

My education agent (4)

Social media (e.g. Facebook, Instagram, WeChat, Weibo, WhatsApp) (5)

A friend (6)

Other (7) _____

Display This Question:

If Q32a = Social media (e.g. Facebook, Instagram, WeChat, Weibo, WhatsApp)

Q32ai Which social media platform? *(you may select more than one response)*

- Facebook (1)
- Instagram (2)
- WeChat (3)
- Weibo (4)
- LinkedIn (5)
- WhatsApp (6)
- Other (7) _____

Display This Question:

If Q32 = Yes

Or Q32i = Yes

Q32b When did you receive the information? *(you may select more than one response)*

- Before I came to Australia (1)
- At orientation (2)
- In my first month in Australia (3)
- Later in my first year (4)
- In my second or later years (5)

Display This Question:

If Q32 = Yes

Or Q32i = Yes

Q32c What form(s) did the information take? *(you may select more than one response)*

- Printed materials (1)
 - Email (2)
 - Social media (e.g. Facebook, Instagram, WeChat, Weibo, WhatsApp) (3)
 - Event in person (4)
 - Meeting with an advisor (5)
 - Talking with friends (6)
 - Other (7) _____
-

Display This Question:

If Q32 = Yes

Or Q32i = Yes

Q32d Did the material help you make decisions about your work or avoid problems?

- Yes (1)
 - No (2)
 - I did not look at the material (3)
 - I never planned to work in Australia (4)
-

Display This Question:

If Q31a = Yes



Q33 Where did you try to get information or help? *(you may select more than one response)*

- Friends (1)
- Someone at my university or college (2)
- My education agent (3)
- My employer (4)
- Social media (e.g. Facebook, Instagram, WeChat, Weibo, WhatsApp) (5)
- Searching online (6)
- A student group (eg international student association, CISA) (7)
- A community or religious group (8)
- A legal service (9)
- An Australian government agency or website (10)
- My consulate (11)
- Other (12) _____

Display This Question:

If Q33 = Social media (e.g. Facebook, Instagram, WeChat, Weibo, WhatsApp)

Q33b Which social media platform? *(you may select more than one response)*

Facebook (1)

Instagram (2)

WeChat (3)

Weibo (4)

LinkedIn (5)

WhatsApp (6)

Other (7) _____

Display This Question:

If Q33 = Searching online

Q33c Which websites did you look at?

Display This Question:

If Q33 = Someone at my university or college



Q33d Who did you contact at your university or college? (*you may select more than one response*)

- A student support officer (1)
- A legal service (2)
- A teacher (3)
- A student group (eg international student association) (4)
- Another student (5)
- Other (6) _____

End of Block: 1B: Work

Start of Block: 1B Loop

Display This Question:

If Q33 = Friends

Q33aa How helpful was the information from talking with friends?

- Very helpful (1)
- Somewhat helpful (2)
- Not helpful (3)

Display This Question:

If Q33 = Someone at my university or college

q33ab How helpful was the information from someone at your university or college?

- Very helpful (1)
 - Somewhat helpful (2)
 - Not helpful (3)
-

Display This Question:

If Q33 = My education agent

q33ac How helpful was the information from your education agent?

- Very helpful (1)
 - Somewhat helpful (2)
 - Not helpful (3)
-

Display This Question:

If Q33 = My employer

q33ad How helpful was the information from your employer?

- Very helpful (1)
 - Somewhat helpful (2)
 - Not helpful (3)
-

Display This Question:

If Q33 = Social media (e.g. Facebook, Instagram, WeChat, Weibo, WhatsApp)

q33ae How helpful was the information from social media?

- Very helpful (1)
 - Somewhat helpful (2)
 - Not helpful (3)
-

Display This Question:

If Q33 = Searching online

q33af How helpful was the information you found online?

- Very helpful (1)
 - Somewhat helpful (2)
 - Not helpful (3)
-

Display This Question:

If Q33 = A student group (eg international student association, CISA)

q33ag How helpful was the information from the student group?

- Very helpful (1)
 - Somewhat helpful (2)
 - Not helpful (3)
-

Display This Question:

If Q33 = A community or religious group

q33ah How helpful was the information from the community or religious group?

- Very helpful (1)
 - Somewhat helpful (2)
 - Not helpful (3)
-

Display This Question:

If Q33 = A legal service

q33ai How helpful was the information from the legal service?

- Very helpful (1)
 - Somewhat helpful (2)
 - Not helpful (3)
-

Display This Question:

If Q33 = An Australian government agency or website

q33aj How helpful was the information from the government?

- Very helpful (1)
 - Somewhat helpful (2)
 - Not helpful (3)
-

Display This Question:

If Q33 = My consulate

q33ak How helpful was the information from your consulate?

- Very helpful (1)
- Somewhat helpful (2)
- Not helpful (3)

Display This Question:

If Q33 = Other

q33al How helpful was the information from the other source you identified?

- Very helpful (1)
- Somewhat helpful (2)
- Not helpful (3)

End of Block: 1B Loop

Start of Block: 1B Part2

Q34 This section is on how international students would like to receive information and get help. At what stage do you think international students need advice on working in Australia? *(you may select more than one response)*

- Before leaving home (1)
- At orientation (2)
- A few weeks after arrival (3)
- Around 6 months after arrival (4)
- Around a year after arrival (5)
- Other (6) _____
- Students do not need further information (7)

Page Break



Q35 Please rate each of these possible ways you could receive information about legal rights at work and how to deal with problems at work in Australia

	I would not like this	Neutral	I would like this
	1	2	3
At an information session ()			
Speaking to someone individually in person ()			
Email ()			



Q114 Click to write the question text

	I would not like this	Neutral	I would like this
	1	2	3
Online chat ()			
Facebook ()			
WeChat ()			



Q115 Click to write the question text

I would not like this	Neutral	I would like this
1	2	3

Q36 Would you be more likely to read, watch or listen to this material if it was delivered by another international student?

- Yes - Much more likely (1)
 - Yes - Somewhat more likely (2)
 - It doesn't make a difference (3)
 - No - Somewhat less likely (4)
 - No - Much less likely (5)
-

Q37 Would you be more likely to read, watch or listen to this material if it was in your own language?

- Yes - Much more likely (1)
 - Yes - Somewhat more likely (2)
 - It doesn't make a difference (3)
 - No - Somewhat less likely (4)
 - No - Much less likely (5)
-



Q38 Which factors would make you more likely to contact a free, confidential service for advice on work problems in Australia? (*Please select the **three** most important to you*)

- Person helping is an international student (3)
 - Person helping speaks my language (4)
 - Free interpreters (5)
 - Short wait time to get help (6)
 - Close to my home or university or college (7)
 - Knowing someone else who used the service (8)
 - Ability to get advice by phone (9)
 - Ability to get advice by online chat (10)
 - Ability to see someone in person (11)
 - Other (12) _____
-

Q39 Would you be more likely to seek help for problems at work if one of these options were available to you? *(you may select more than one response)*

- A service for international students at my university or college (1)
- A government-run hub for international students in my city (2)
- Neither of these (3)
- Other (4) _____

End of Block: 1B Part2

Start of Block: Work Quiz

Q40 We'd like to know what international students know about their legal rights at work and how to deal with problems at work in Australia. We will give you the correct information after each question.

The information here is general - you should always get legal advice about your particular situation.

What is the legal minimum hourly wage for work in Australia?

▼ \$0 (1) ... \$30 (31)

Page Break

Q40a *The current national minimum wage is \$18.93/ hour for employees who are at least 21 years old. The legal minimum wages for employees under 21 are lower. 17 year olds are entitled to \$10.94/hour, 18 year olds are entitled to \$12.93/hour, 19 year olds are entitled to \$15.61/hour and 20 year olds are entitled to \$18.49/hour*

Page Break

Q41 What is the legal minimum hourly wage for a casual worker?

▼ \$0 (1) ... \$30 (31)

Page Break _____

Q41a Casual workers do not get paid sick leave or annual leave. Because they have fewer rights, casual workers are entitled to higher pay - generally at least an extra 25% of the minimum wage. Casual employees don't know how long they will be employed, and don't have fixed days and times of work.

Page Break

Q42 Are international students always entitled to the same legal minimum wage that apply to Australians?

- Yes (1)
- No (2)
- Don't know (3)

Page Break

Q42a Temporary migrants are always entitled to the same legal minimum wage as Australian citizens, and generally have the same work rights as workers who are Australian residents and citizens. An employer cannot pay an international students less than the minimum wage, even if they have less work experience or poor English.

Page Break

Q43 Is a worker breaking the law if they agree to be paid less than the minimum wage?

Yes (1)

No (2)

Don't know (3)

Page Break

Q43a It is the employer's responsibility to pay a worker the correct minimum wage under Australian law. You have not broken the law and cannot get in trouble if you agree to be paid less than the minimum wage. Even if you agree to be paid less, you are owed the minimum wage and you can claim back from your employer all the wages you are owed. You have 6 years to make a legal claim against your employer for the full wages you are owed.

Page Break

Q44 If international students work in Australia do they have to pay tax?

- International students do not have to pay tax (1)
- All international students must pay tax on all money they earn (2)
- Many international students do not have to pay tax on the first \$20,000 they earn (3)

Page Break

Q44a In general, an international student will not have to pay tax on the first \$20,570 they earn in each financial year if they are in Australia for the whole financial year (1 July to 30 June). A student in Australia for 6 months or less will likely have to pay 32.5% of their wages in tax. Students in Australia between 6 and 12 months may have to pay some tax and should call the ATO for advice on their tax situation. Students should also check their tax situation if they have been in Australia for only part of any financial year.

Page Break

Q45 Is it illegal to be paid in cash?

Yes (1)

No (2)

Don't know (3)

Page Break

Q45a It is not illegal to be paid wages in cash or for an employer to pay wages in cash. Accepting wages in cash can never lead to cancellation of a student visa. The same tax rules apply to cash as electronic payments. An employer may have an obligation to take tax out of a worker's pay and send that tax to the government. If the employer has not paid tax for the worker, the worker must pay any tax they owe to the government, but can do this later (at the end of the financial year - 30 June). You can call the Australian Taxation Office (13 28 61) for advice on your tax and how to pay any money you may owe.

Page Break

Q91 You have completed the survey! Thank you very much for your time and help with this research.

If you need assistance in NSW, we recommend you contact the following agencies:

For social work services:

the Salvation Army Safe House for Trafficked Women, phone +61 2 9211-5794.

For legal or immigration advice:

Anti-Slavery Australia, phone - +61 2 9514-9660.

For employment advice:

Fair Work Ombudsman, phone -13-13-94

Redfern Legal Centre, phone - +61 2 9698 7645.

For housing:

Kingsford Legal Centre, phone - +61 2 9385 9566;

Redfern Legal Centre, phone - +61 2 9698 7645;

Eastern Area Tenants Service, phone - +61 2 9386 9147;

Tenants Union NSW, phone -+61 2 8117 3700

Similar services are available in other states.

Click below to leave your phone number to enter the draw for the prize. Your phone number will be stored separately and we will not be able to connect it with your survey responses.

End of Block: Work Quiz
